Alarm.com Wi-Fi Doorbell Camera
Skybell® HD Edition

- Before you begin, go through the Pre-Installation Checklist at: alarm.com/doorbellinfo

- Install the doorbell camera hardware, replacing the existing doorbell. Detailed instructions are available at: alarm.com/doorbellinfo

- Download the Alarm.com Customer App from the App Store or Google Play and log in using customer credentials. (Doorbells installed using the Skybell App will not work with Alarm.com.)

- Go to the Doorbell Camera section of the app and follow the guided setup to Add a New Device. (The customer account must have a service plan with the Doorbell Camera enabled.)

Questions?

Contact Alarm.com Dealer Support at support@alarm.com or find your local number at the following website: www.alarm.com/dealersupport

US and Canada: 1.866.834.0470 | MX: 001.855.300.9897

Alarm.com Wi-Fi Doorbell Camera
LED Reference Guide

RED / BLUE – alternating flash .... Doorbell Camera is charging

YELLOW – solid (not flashing) .... System booting

GREEN – rapid strobe flash .... Entering access point mode, release and wait for green/red LED before syncing the camera (about one minute)

RED/GREEN – alternating flash .... Wi-Fi access point mode (AP Mode)

ORANGE – rapid double-flash .... No Wi-Fi, or lost Wi-Fi connection

BLUE/GREEN – alternating flash .... Connected to Wi-Fi, waiting for server connection

GREEN – solid (or user selected color).... Ready

WHITE – solid .... 'In-Call' mode

BLUE – rapid strobe flash .... Power Cycle – HOLD button until LED rapidly flashes blue (about two minutes)

YELLOW – rapid strobe flash .... Factory Reset – HOLD button until LED rapidly flashes yellow (about two minutes)

RED – rapid double-flash .... Power Supply Issue (see alarm.com/doorbellinfo)

BLUE/YELLOW – alternating flash .... Firmware update in-progress